



Dear Valued Customer,

At Mountain Waste and Recycling we appreciate your business and your confidence in us to provide you trash and recycling services. You may be aware of the important changes that have recently taken place in Pitkin County. A new waste and recycling ordinance has been passed by the Pitkin County Commissioners that will directly affect the residents and businesses located within **unincorporated Pitkin County** (not within the city limits of Aspen, Snowmass or Basalt).

The new ordinance created by The Board of County Commissioners of Pitkin County, Title 6, Health and Safety, Section 6, Chapter 16 requiring all Waste Haulers to meet minimum standards for the collection of Solid Waste & Recycling in Pitkin County. This Ordinance requires all Waste Haulers to provide each customer a reasonable description of the full range of Trash Container and Recyclables Bin/Container options, volume based rates and service surcharges where appropriate and provide each customer with the requested containers and level of service.

If you received this letter, we believe that you are impacted by this Pitkin County Ordinance. Below is some important information regarding this ordinance and how it will affect your residence or business.

**Below are items quoted directly from the new Pitkin County Ordinance regarding some of the significant changes:**

- **Trash Overloading** – “It shall be unlawful for Registered Haulers to service an overloaded Trash Container that does not fully close.” Please be aware, if the trash container lid is not closed completely, the Ordinance requires our driver to take a photo of the overloaded container and you will be billed \$25.00 for each occurrence.
- **Recycling** – “It shall be unlawful for Registered Haulers to divide or diminish customer charges when the customer expressly declines a recycling container or recycling services.
- **Rated** – “Be charged a rate that is based on the cost of a small trash container with a volume capacity no greater than 39 gallons plus recycling fees. Pricing is incremental. 32-39 gallon trash \$30, 64 gallon trash \$60, 96 gallon trash \$90.” Note: These rates do not include recycling and are based on 1 trash container serviced 1 time per week.

On the reverse side of this letter is additional information that you need to be aware of regarding the Pitkin County Ordinance. We are encouraging you to get involved and to read the new waste ordinance. You can read and review the new Waste Ordinance at [WasteandRecyclingOrd@zPitkinCounty.com](mailto:WasteandRecyclingOrd@zPitkinCounty.com). You can obtain information on how to contact the Pitkin County Commissioners at the following website [www.pitkincounty.com/342/Board-of-County-Commissioners](http://www.pitkincounty.com/342/Board-of-County-Commissioners). We encourage you to contact your elected County Commissioners with any questions or concerns that you may have about this new Ordinance. You are also welcome to call the MWR office at 970-963-3435 with questions or to request this information.

A representative from Mountain Waste & Recycling will be contacting you in the near future to discuss your trash & recycle service volumes, frequency of service and service rates to ensure that we are all in compliance with this new Ordinance. Again, we appreciate your business and for choosing Mountain Waste & Recycling as your Solid Waste provider.

Thank You!

## What You Need To Know: Quoted From the New Pitkin County Solid Waste Ordinance

--**Trash Overloading** – It shall be unlawful for Registered Haulers to service an overloaded Trash Container that does not fully close or allows trash outside of the Container unless the Registered Hauler accounts for and bills the customer for all Trash located outside the Container at a rate that is proportional to that customer's rate for a single Small Trash Container. **If your container is overloaded you MUST be charged a fee for the extra trash.**

--**Recycling** service for Residential Customers and Group Account residents with Extended Collection Service, Commercial Customers and Centralized Collection Facilities shall include a Container volume capacity that is at least one-half (1/2) of the Trash service capacity based on the size of all Containers and frequency such that Containers are not overloaded, and materials are not accumulated outside of Containers **You must pay for recycling equal to ½ the volume of your trash if you recycle or not**

--It shall be unlawful for a Registered Hauler to divide or diminish customer charges for the provision of Trash and Recyclables collection service at the request of said customer when the customer expressly declines a Recyclables Container or for any other reason **You must pay for recycling if you recycle or not.**

--**Registered Haulers may refuse to service any Recyclables Container** with twenty five percent (25%) or more contamination by volume and shall not be required to credit any customer for such refused service or may elect to service same Recyclables Container as a Trash Container and bill the customer accordingly. **If the recycling is more than 25% contaminated, a fee will be assessed and the container will be left un-serviced at the curb.**

--**Fines:** Residential Customer, Group Account, Commercial Customer and Centralized Collection Facility violations of this code and regulations promulgated shall be assessed according to the following schedule of fines:

1st Offense \$500

2nd Offense \$750

3rd and Following Offenses \$1,000

--Extended Collection Service – The term “extended collection service” shall be defined as collection provided to any residential account other than curbside service for any Container and/or Recycling Bins and/or requires manual retrieval/replacement of Containers and/or Recycling Bins from enclosed property, garage, home or other. **This is referred to as “valet, executive or drive-in” service: you pay a premium to have your trash collected at your garage or home.**